

YMCA
BURTON UPON TRENT
& DISTRICT

Outreach and Navigation Support at YMCA Burton

YMCA

Debra Crooks
Head of Housing

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The Power of a Home



The One Thing Many Take For Granted

Not Everyone Has A Door To Lock At Night



Homelessness Is Closer To Home Than We Often Realise

Outreach In The Streets Of Burton On Trent

Number Of Homeless Found On The Streets In 2025 : **72**

Total Number Of Volunteers In 2025 : **68**

Total Number Of Volunteers Hours In 2025 : **192**

Total Number Of Volunteers Hours In 2025 : **254**

Total Number Of Volunteers Miles Walked In 2025 : **68**

Total Number Of Volunteers Miles Walked In 2025 : **68**

Total Number Of Homeless Found Housed In The YMCA: **30**



Navigator Impact In Burton On Trent

Number Of Clients Engaged in 2025: **218**

Number Of Rough Sleepers Moved Into YMCA: **35**

Number Of Rough Sleepers Moved Into Independent Living: **59**

Number Of Ready Meals Provided To Rough sleepers: **657**

Number Of Showers Provided To Rough sleepers: **512**

Number Of Clothes Washing Facilities Provided To Rough sleepers: **476**

Number Of Food Parcels Provided To Rough sleepers: **181**

Number Of Repatriations Offered To Rough sleepers: **7**



Supporting Recovery Through Outreach and Navigation

This case study highlights the journey of a male individual who engaged with YMCA services through our Outreach team following a period of significant personal crisis.



Case Study: Mother and Daughter – Breaking the Cycle of Entrenched Homelessness

- Mother & Daughter -10 years street homeless heavily in addiction - widely seen as a “hopeless case” by services in Burton
- Strong community concern despite negative reputation
- Engaged with YMCA & outside agencies – began positive change
- Daughter now in intensive rehab – inspired by mum’s safety and stability

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Thank You For Listening

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